



Terms & Conditions of Service

Effective Date: 22 September 2025

Alkira Transport acknowledges the Traditional Custodians of the lands on which we operate, and we pay our respects to Elders past and present. We recognise and celebrate the continuing connection of Aboriginal and Torres Strait Islander peoples to land, waters and community.

Alkira Transport Pty Ltd
ABN - 32 689 630 724
Level 34, 1 Eagle Street, Brisbane QLD 4000
Tel: 1300 888 786
www.alkiratransport.com.au



Welcome to Alkira Transport. By engaging our services, you (“the customer”, “you”) agree to the following Terms & Conditions. Please read them carefully.

1. Services Provided

Alkira Transport provides a broad range of transport, civil and earthmoving services across Australia. Services will be carried out with reasonable care, skill, and in accordance with industry standards and legal obligations.

2. Quotes & Pricing

- All quotes are provided in writing and are valid for 30 days unless stated otherwise.
- Pricing may vary based on changes in fuel costs, regulatory charges, or service requirements.
- Additional charges may apply for waiting time, after-hours services, or changes requested by the customer.

3. Customer Responsibilities

Customers must:

- Provide accurate details for all bookings (addresses, contact details, load details, deadlines).
- Ensure goods are properly packaged, labelled, and safe for transport.
- Comply with all Chain of Responsibility (CoR) obligations under Heavy Vehicle National Law, including load weights and securing cargo.



4. Payment Terms

- Payment is required within 30 days of invoice, unless otherwise agreed in writing.
- Late payments may incur interest or service suspension.
- Title to any goods or documents remains with Alkira Transport until full payment is received.

5. Liability & Insurance

- Alkira Transport will take all reasonable care but is not liable for loss, damage, or delay caused by factors beyond our control (e.g. accidents, weather, industrial action, or third-party actions).
- Customers are responsible for arranging appropriate insurance for goods in transit, unless otherwise agreed.

6. Cancellations & Delays

- Cancellations must be made in writing. Fees may apply for cancellations made within 24 hours of the scheduled service.
- Alkira Transport will not be liable for delays caused by unforeseen circumstances but will communicate promptly with customers if delays occur.

7. Safety & Compliance

- All services will be carried out in compliance with road safety laws, NHVR requirements, and Alkira Transport's Work Health & Safety Policy.
- Drivers may refuse to carry unsafe, illegal, or improperly secured loads.



8. Privacy

We handle personal information inline with our Privacy Policy.

9. Governing Law

These Terms & Conditions are governed by the laws of New South Wales, Australia, and any disputes will be subject to the jurisdiction of NSW courts.

10. Contact

For questions or concerns about these Terms & Conditions, please contact:

Alkira Transport

Email: admin@alkiratransport.com.au

Phone: 1300 888 786